

The Lightspeed App FAQ

- Where can I download the Lightspeed App?
- Is there an Android version of the Lightspeed App available?
- Will the Lightspeed App work for my Zulu 3, Sierra, or Tango?
- What headsets does the Lightspeed App work with?
- Can I pair more than one headset at a time with the Lightspeed App?
- Can I connect to the Lightspeed App without Bluetooth?
- Does the Lightspeed App work over Bluetooth and wired auxiliary connections?
- How am I alerted about a new headset update?
- Do I need the Lightspeed App to access HearingEQity™?
- Do I need to fly with the Lightspeed App in order to get the benefits of the CO alerts and HearingEQity?
- What devices are compatible with the Lightspeed App?
- Can I use this with my hearing aid or cochlear implant?
- Will this guarantee better hearing?
- Does a new wearer have to create a profile for themselves if they are using my headset?
- Do I have to take the hearing test before each flight?
- Can I take the hearing test during flight?
- Do I have to use the personalized profile, or can I make my own?
- Does the EQ only affect my comms?
- Are the settings stored in my headset or on my device?
- Can I use the Lightspeed App for insurance purposes if something should go wrong?
- Are there backup alerts in case I don't hear the first one?
- How much does the Lightspeed App cost?
- Do I have to renew it?

Where can I download the Lightspeed App?

The app is available on the Apple App Store.

Is there an Android version of the app available?

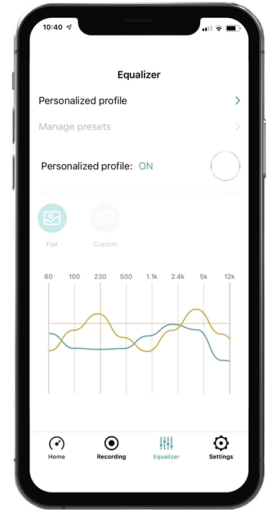
The Lightspeed App is not available for Android.

Will the Lightspeed App work for my Zulu 3, Sierra or Tango?

The Lightspeed app is only compatible with Delta Zulu. The FlightLink app will continue to work with your Zulu 3, Sierra, and Tango.

What headsets does the Lightspeed App work with?

The Lightspeed App is only compatible with Delta Zulu.



Can I pair more than one headset at a time with the Lightspeed App?

No, but this is a limitation of Bluetooth, not the headset.

Can I connect to the Lightspeed App without Bluetooth?

No, the Lightspeed App uses Bluetooth to transfer data and recordings.

Does the Lightspeed App work over Bluetooth and wired auxiliary connections?

Bluetooth, yes. Wired, no.

How am I alerted about a new headset updates?

You will be notified on your device when updates are available for the headset and the Lightspeed App.

Do I need the Lightspeed App to access HearingEQity™?

Yes, for the initial test and set up. After that, your profile is in the headset you saved it to.

Do I need to fly with the app in order to get the benefits of the CO alerts and HearingEQity?

No, your Delta Zulu headset will provide alerts to you with or without the use of the Lightspeed App. The headset has the thresholds and alerts in the headset.

What devices are compatible with the Lightspeed App?

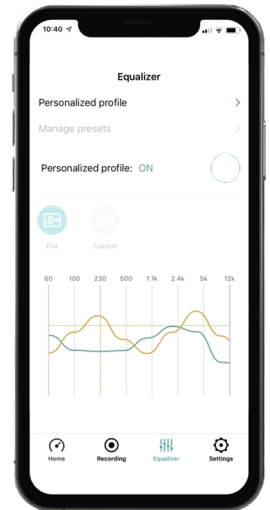
iPhone 6 and up with iOS 12.0 and newer, iPads after 2017, iPad Pro.

Can I use this with my hearing aid or cochlear implant?

You should be able to use the equalization functions in the product with both types of hearing devices. The noise cancellation removes background noise, and the equalization is designed to enhance the frequencies for your hearing profile. As with any personal audio devices, you will need to tune it for you.

Will this guarantee better hearing?

The change will be dramatic for pilots that have hearing loss. Pilots who have little to no hearing loss will not notice a significant difference and will benefit from modifying the custom equalization settings to optimize audio to your liking.



Does a new wearer have to create a profile for themselves if they are using my headset?

Do they need to, no. If they want to customize their own audio, they can retake the test or create a custom audio profile. They can also use the “flat” profile which will sound a lot like a Zulu 3 headset right out of the box.

Do I have to take the hearing test before each flight?

No. The settings are stored in the headset and are ready to go when you are.

Can I take the hearing test during flight?

This is not recommended. The test works best in a quiet environment and the “adjustments” would be difficult in flight.

Do I have to use the personalized profile, or can I make my own?

The personalized profile is ideal for those with hearing loss. If you do not suspect you have hearing loss, try both personalized and custom and choose your preference.

Does the EQ only affect my comms?

The EQ will change all audio, comms, sidetone, and Bluetooth and wired music/phone calls.

