

# USER GUIDE PIVOT A32A

*For iPad Pro 11-inch (M4)*



*[ Issued 04.21.2025 Version R02 ]*

# PIVOT

**Better Connection. Better Protection.**

# PIVOT™

**Better Connection. Better Protection.**  
*Making the **Case** for Aviation.*

## **A32A | User Guide**

*For iPad Pro 11-inch (M4)*

### *Read Before Use*

*Your PIVOT case is designed to provide superior device protection while combining functionality and aesthetics. Following the recommendations in this guide will ensure maximum performance with proper use of the case.*

**WARNING:** *Before removing your device from your PIVOT case, refer to the instructions in this guide or on [PIVOTcase.com](https://PIVOTcase.com) to avoid damaging your device or case.*

**NOTE:** *Your PIVOT case will hold your device firmly on all sides in order to protect it from accelerated impacts and other hazards. Once installed, your device is not intended to be easily removed.*



***Air Cushion***



***Lightweight***



***Thermal Control***



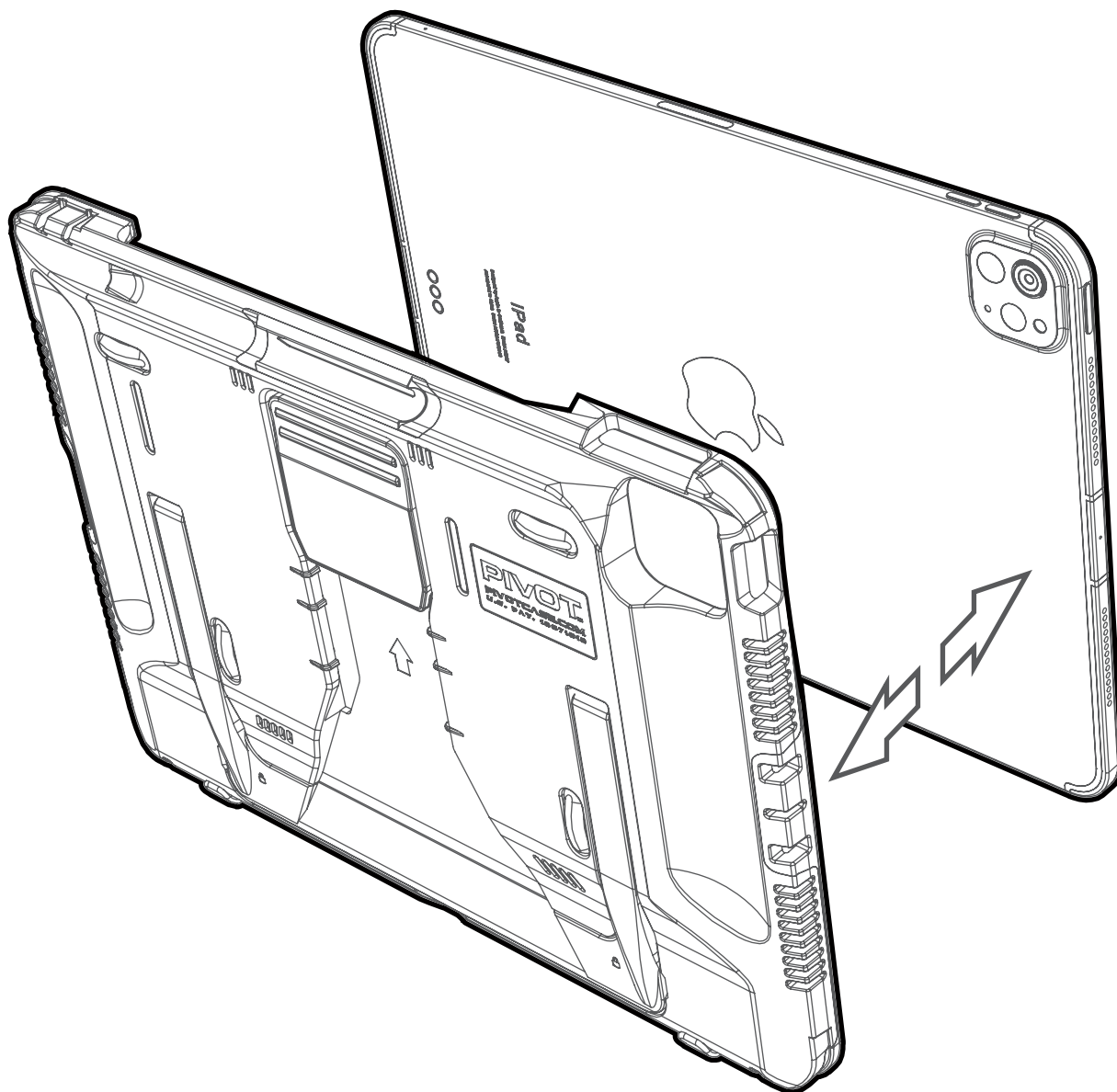
***Tough Protection***



***Easy Setup***



***Stylus Support***



### Device Compatibility

*The PIVOT A32A is compatible with the features and accessories\* for the iPad Pro 11-inch (M4).*

#### **Supported Device:**

*iPad Pro 11-inch (M4)*



#### **Did You Know?**

*Apple AirTag (optional, not included): It is recommended Apple AirTag is installed before installing device into case. For Apple AirTag installation instructions, see page. 12.*



## Installing Device

Align the device camera and buttons with the corresponding access points in the case body and press the corners of the device into the case beginning with the camera and button area. The device will snap securely into the case's perimeter seal.



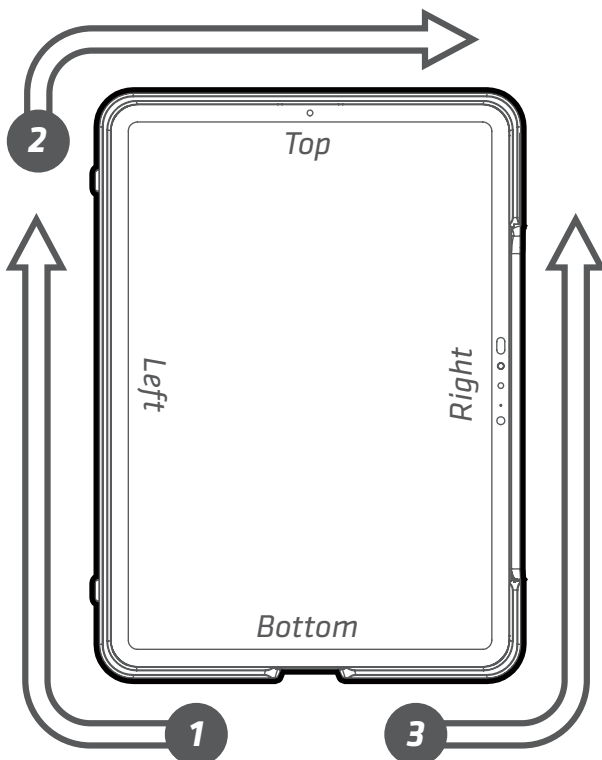
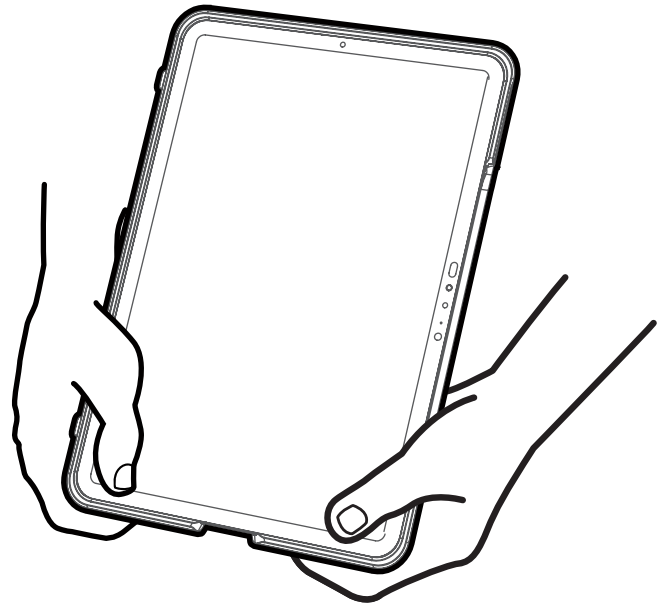
### Pro Tip!

If the case does not snap easily onto the device, double check the alignment of the camera and buttons.



### WARNING!

Do not use excessive force or tools of any kind during install or removal of device. Doing so may cause damage or personal injury.



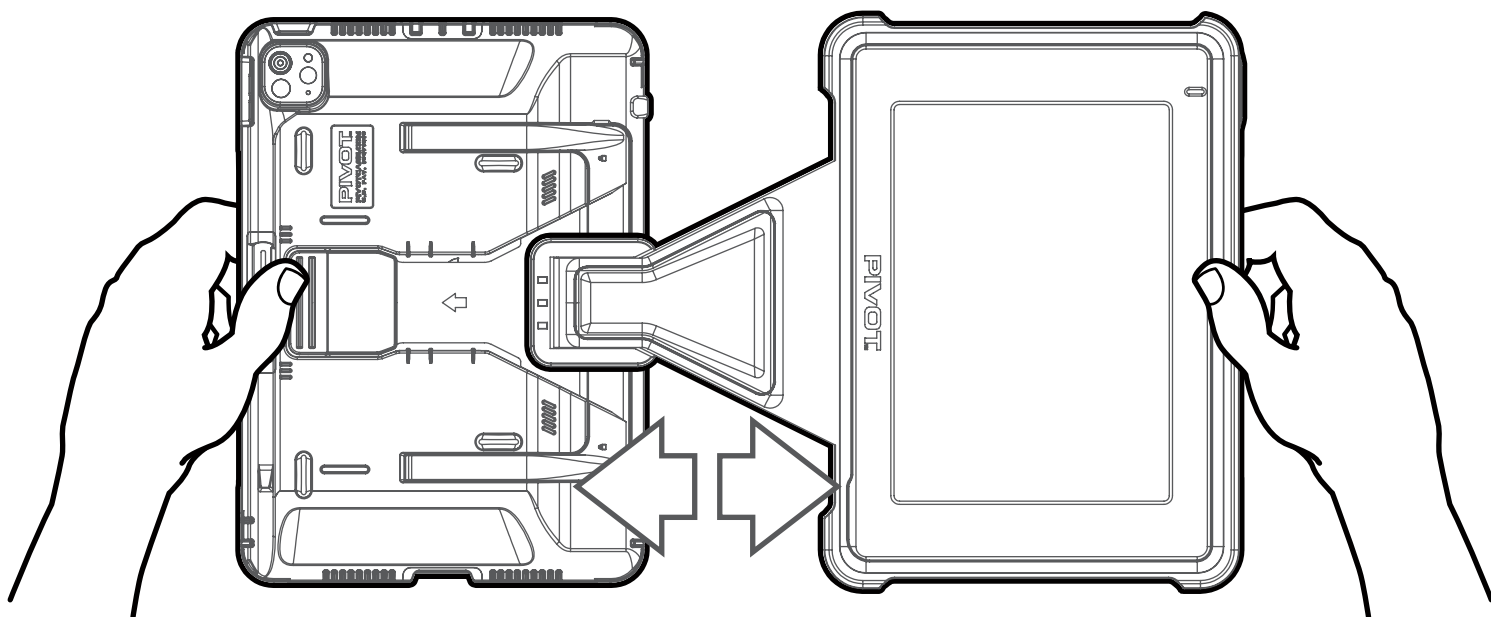
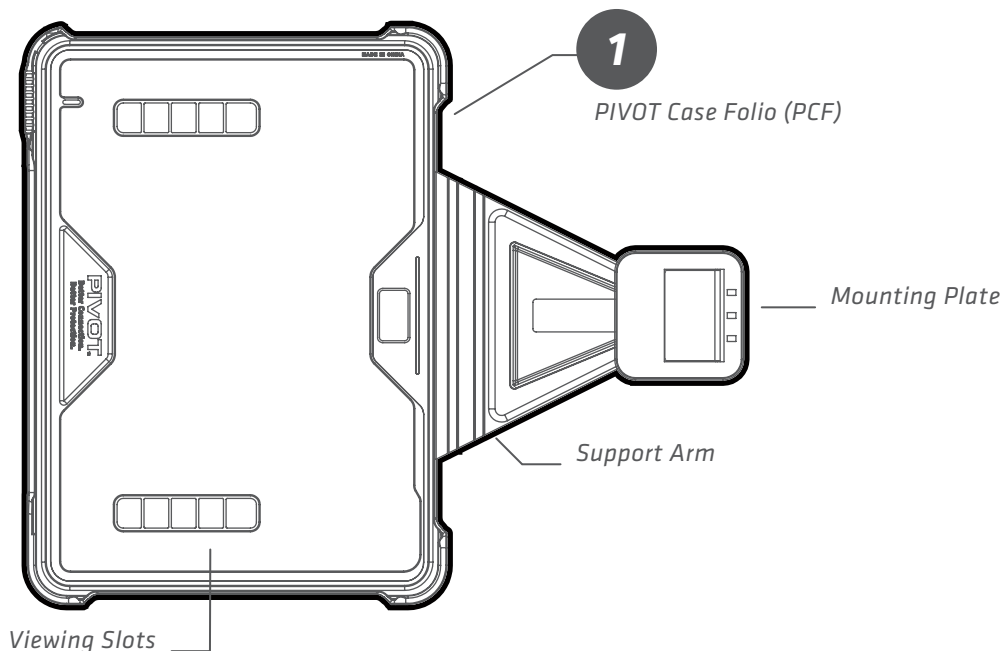
## Removing Device

Beginning with the bottom edge near the charging port, press firmly using your thumbs to disengage the case seal. Continue carefully pressing around the edges of the case to release the device in the order shown. Do not attempt to pry or force the device from the case.

1. Start at the bottom and move left.
2. Continue around the top edge.
3. Release the right edge to remove device.

## Folio Cover

*Includes the detachable Folio Cover with Viewing Slots, Kickstand Hinge and the folio Mounting Plate.*



## Assembly:

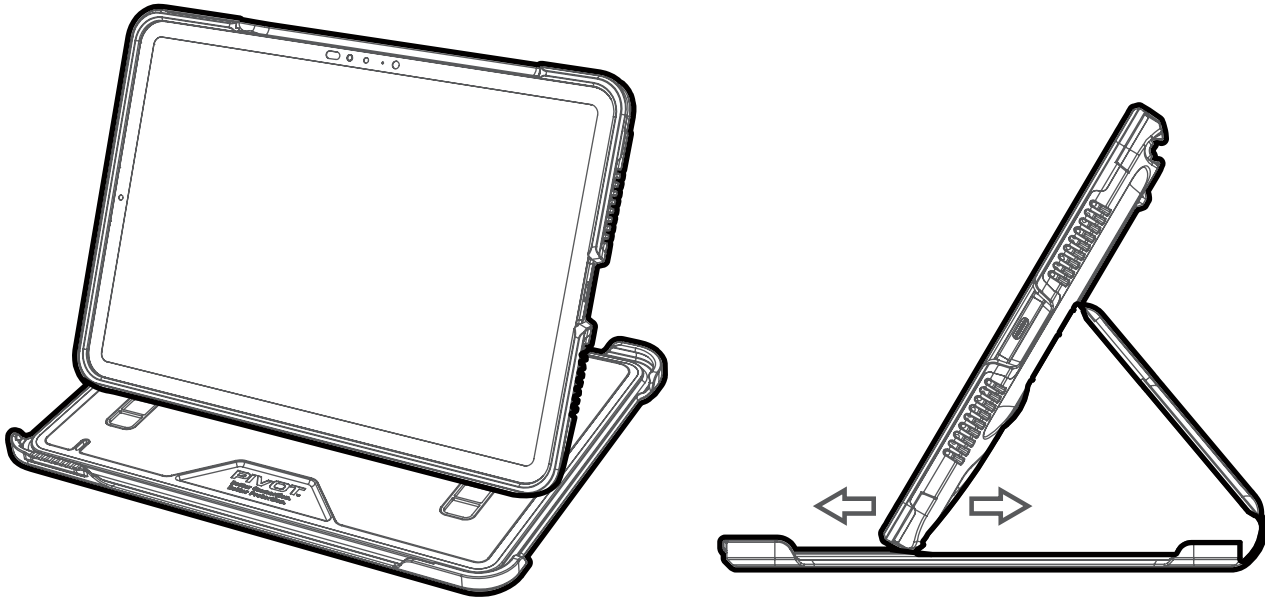
*Align the folio cover with the back of the PIVOT case as shown. Ensure the mounting plate is placed flat against the back of the case with the three slots directed towards the clip. Slide the folio into the mounting channel and secure with the clip.*

## Removal:

*Disengage the folio cover from the PIVOT mounting channel by pressing the clip on the back of the case, which will release the folio. With the clip pressed, gently pull the folio cover out of the mounting channel. Store the folio in a safe and memorable location.*

## Kickstand Hinge

Use your folio cover for convenient viewing at different angles. Open the folio cover and fold into the position shown. Engage the flanges on the edge of the case with the viewing slots for superior stability.



## Using The Folio Cover

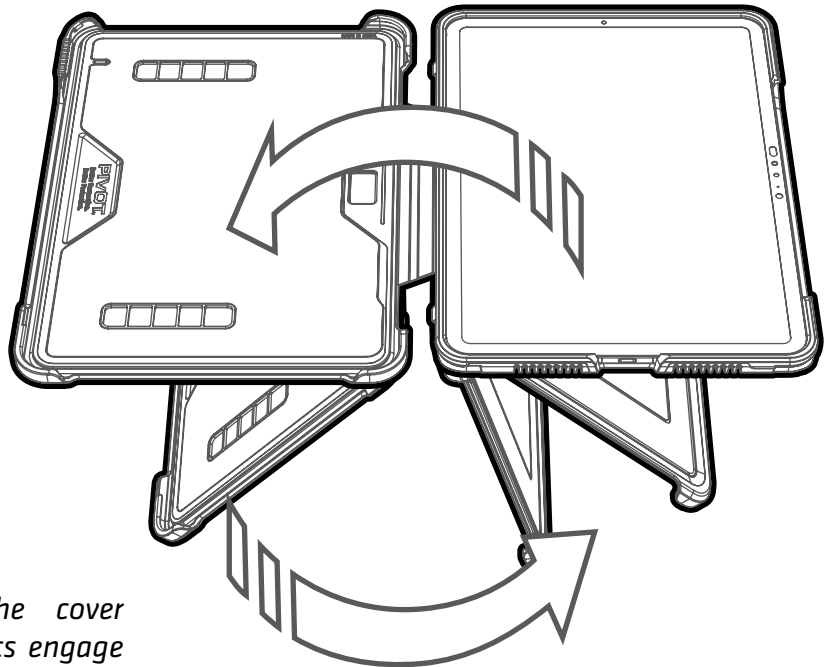
The PIVOT A32A Folio Cover is easy and intuitive to use. Simply follow the instructions below when opening and closing the cover.

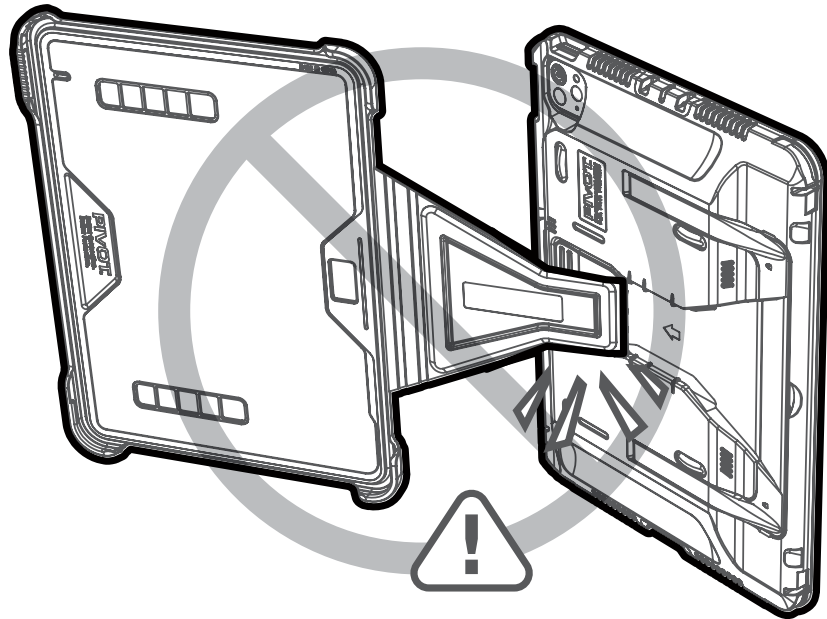
1. Release the folio latch at the front right edge
2. Open the cover
3. For hand-held viewing, fold the cover back as illustrated, just like a book.



### **Pro Tip!**

Continuously rotate the cover around until the magnets engage with the back of the case.





### **WARNING!**

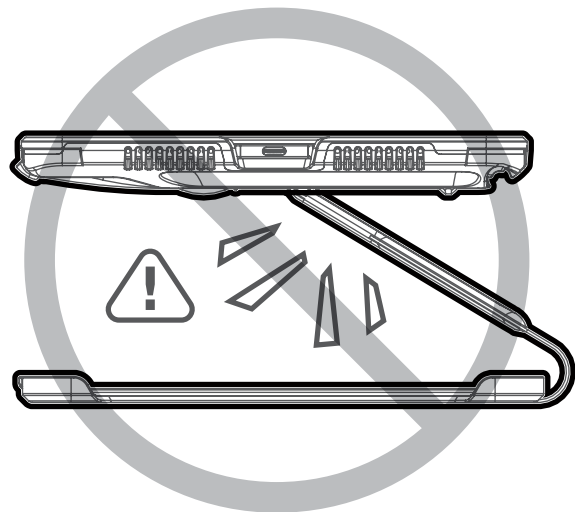
*Do not use excessive force when using the Folio Cover. Do not bend the cover backwards over the PIVOT Clip. The Folio Cover is not intended to bend this way. This type of misuse can cause damage and is not covered under warranty.*

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## *Incorrect Use*

*The Folio Cover is designed to protect the device during transit and provide convenience features when in viewing mode. It is very durable if used as intended. However, the folio can be damaged if misused and put under repeated stress.*

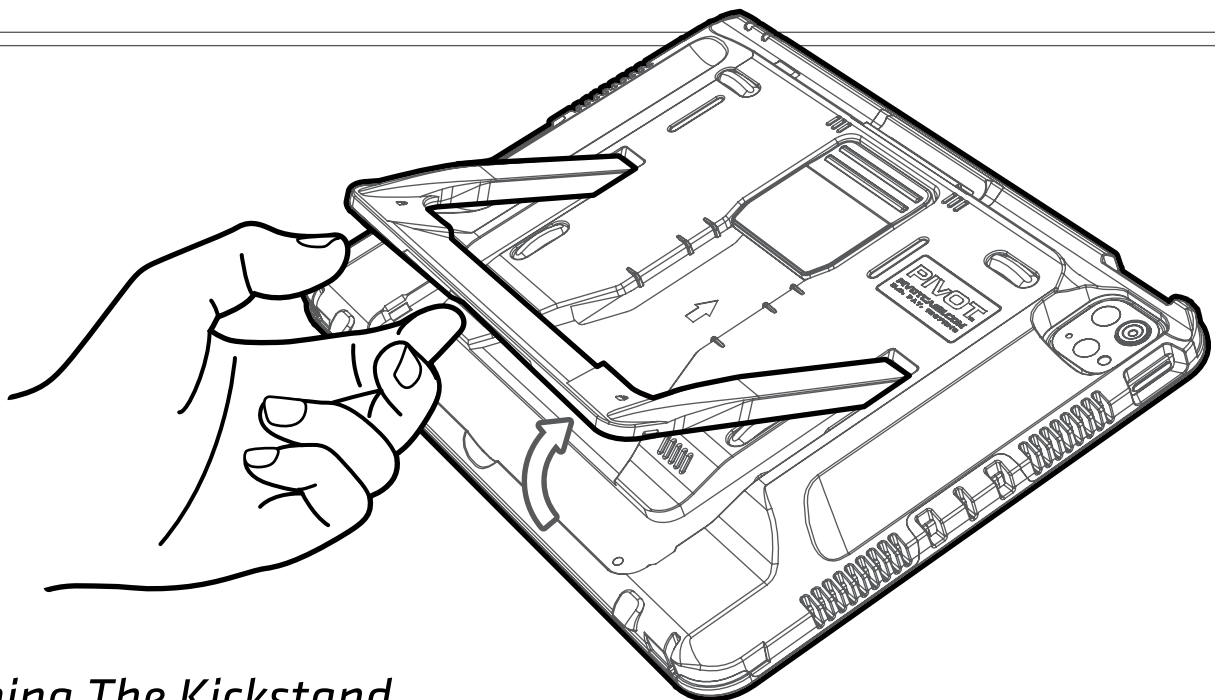
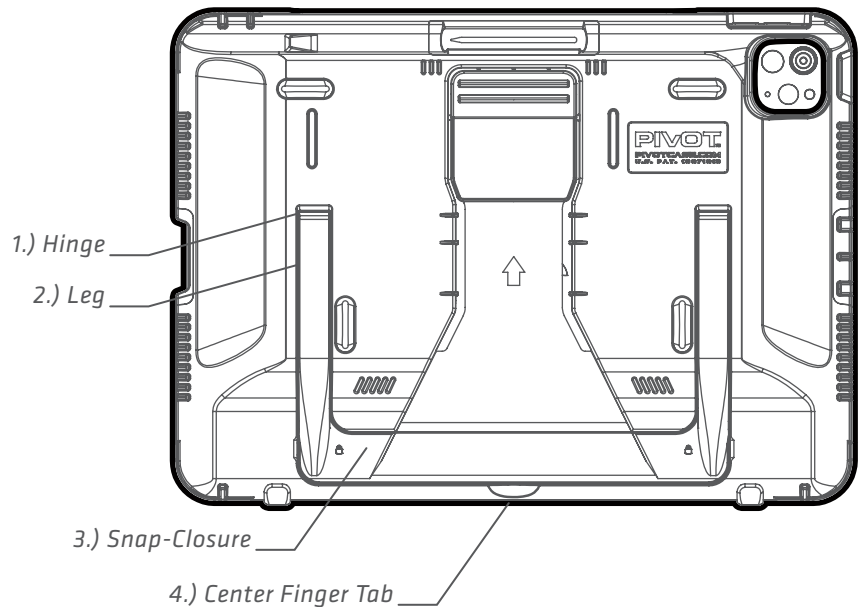
*Do not fold the Folio Cover beyond the intended angles indicated by the viewing slots on the inside of the cover or fold incorrectly when in hand-held mode. Doing so may result in damage to the magnetic convenience features.*



## Kickstand Key Features

The PIVOT Kickstand is built into the back of the case body. Please take time to identify and become familiar with the key features of the PIVOT Kickstand before use:

- 1.) Hinge (x2)
- 2.) Leg (x2)
- 3.) Snap-Closure (x2)
- 4.) Center Finger Tab



## Opening The Kickstand

Locate the Center Finger Tab and lift gently. Apply constant force while lifting to disengage the two Snap-Closures, which are located to the left and right of the Center Finger Tab. An audible “Click” may be heard as the closures release.



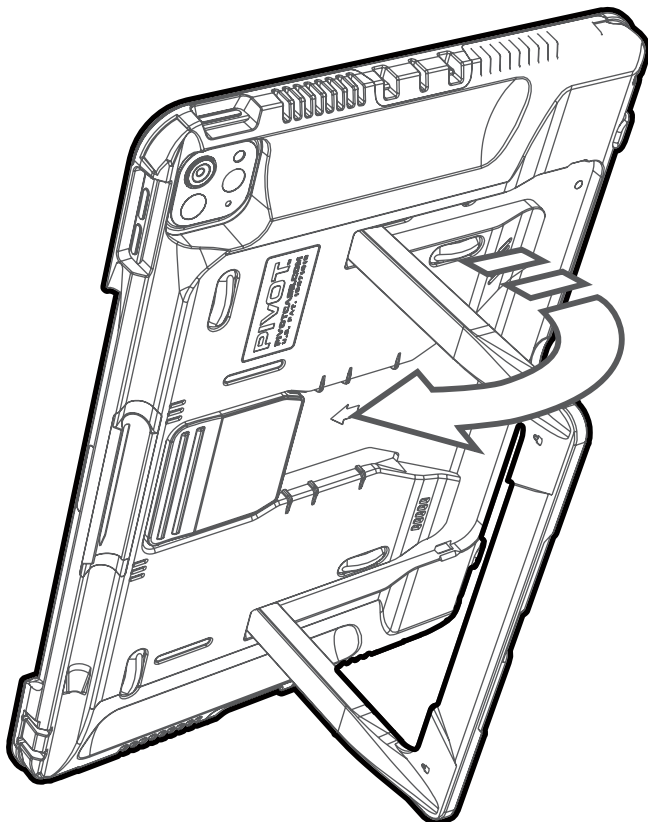
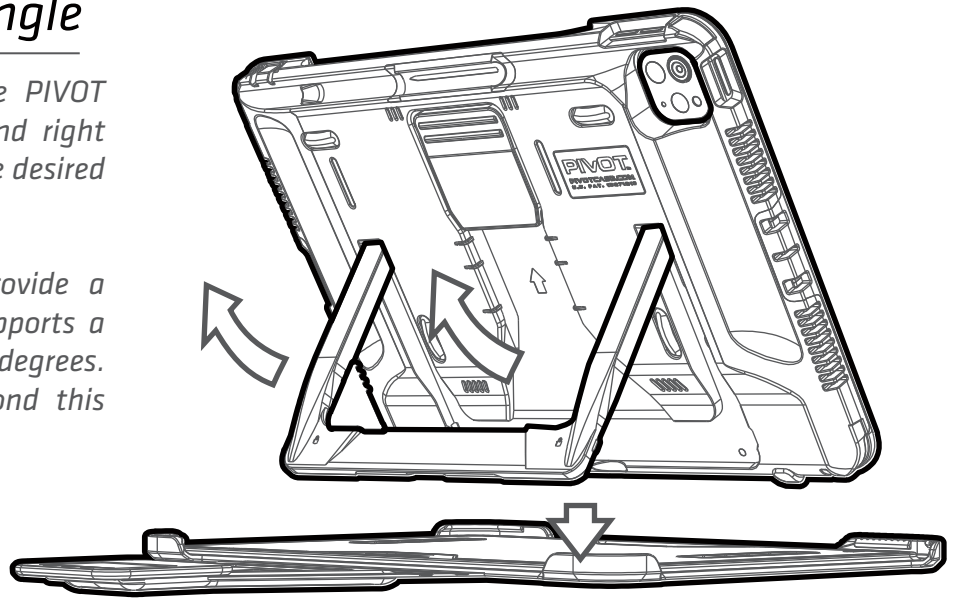
### Pro Tip!

Once open, adjust the angle of the PIVOT Kickstand evenly on both sides to prevent unnecessary wear. Do not bend or adjust the left and right sides independently.

## Adjusting Viewing Angle

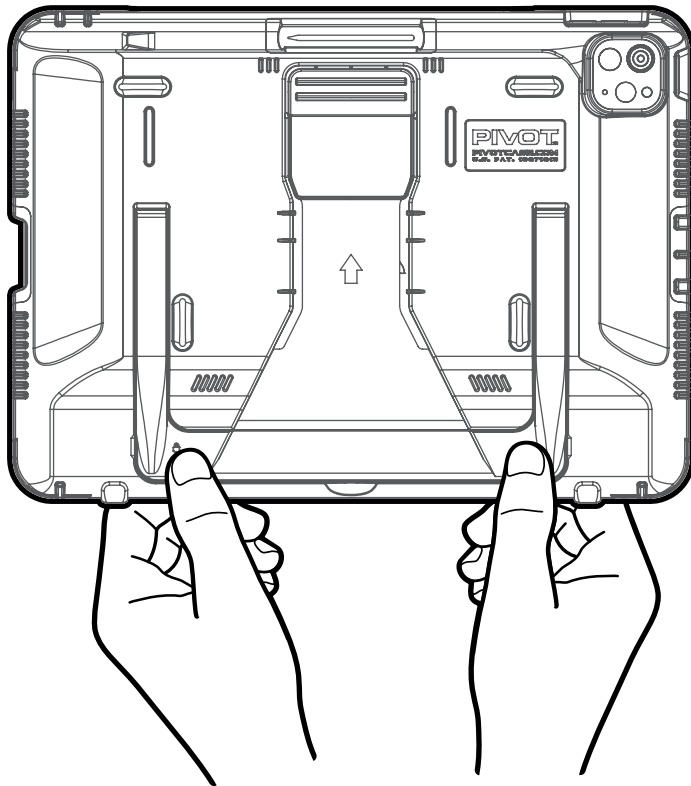
Adjust the viewing angle of the PIVOT Kickstand by rotating the left and right Legs of the kickstand evenly to the desired position.

The PIVOT Kickstand Hinges provide a preset resistance force, which supports a range of viewing angles up to 120-degrees. Do not force the kickstand beyond this point to avoid damage.



## Portrait Viewing Mode

To use your device in portrait orientation, simply open and rotate the kickstand approximately 90-degrees until both legs of the kickstand are even and perpendicular to the case body, and place on a flat, stable surface. Only one viewing angle is available in portrait mode.



## Closing Kickstand

To close the PIVOT Kickstand, rotate it from any open angle until it is nearly in the closed position, or at a 0-degree angle, parallel to the case body.

Press or squeeze the Snap-Closures on both the left and right side of the kickstand. The closures are identified by the padlock icons.

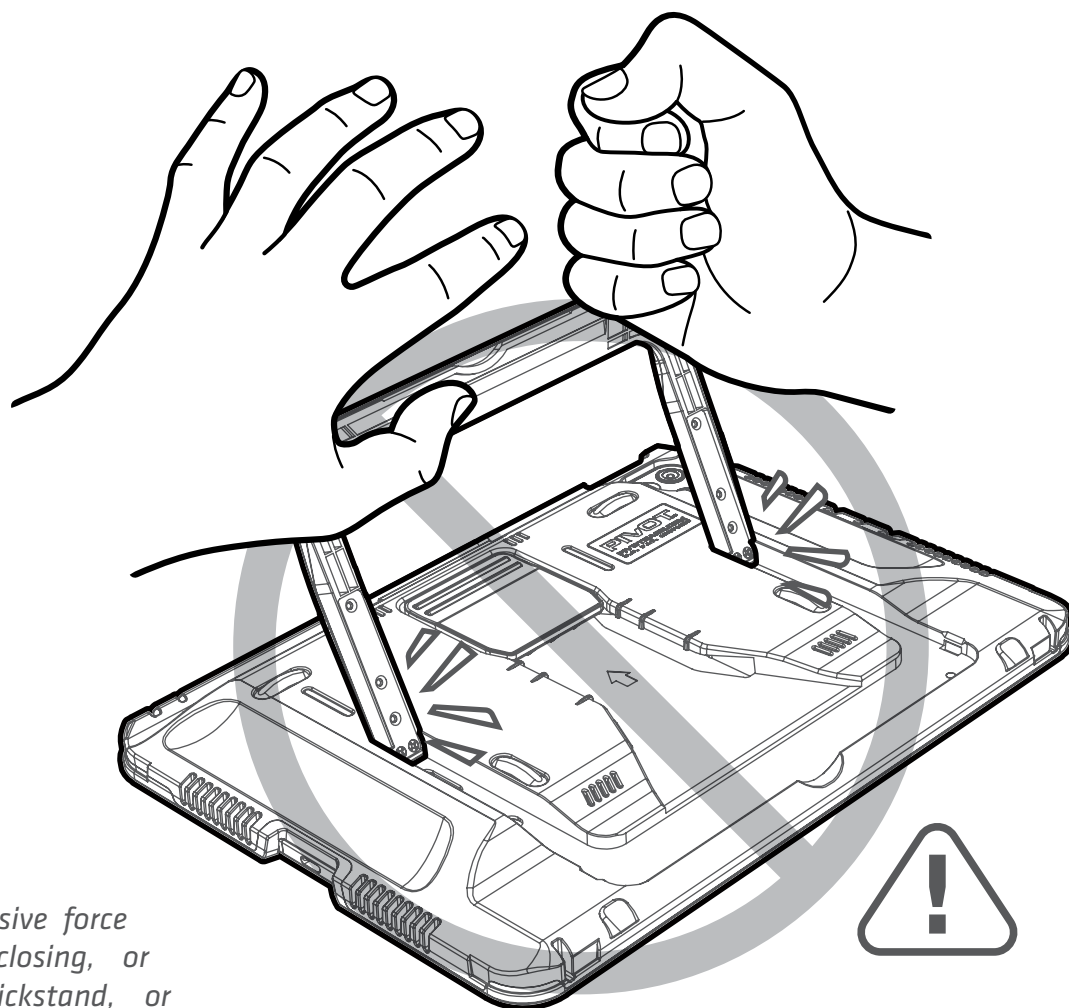
You may hear an audible “click” when the closures engage with the case body.



## Incorrect Use

The PIVOT Kickstand is durable if used as intended. However, it can be damaged if misused and put under repeated stress.

Do not attempt to force the PIVOT Kickstand beyond the maximum 120-degrees of rotation or adjust the Legs independently. Doing so may result in damage to the Kickstand, hinges, and case body.



**WARNING!**

*Do not use excessive force when opening, closing, or adjusting the kickstand, or attempt to force the kickstand beyond its intended range of motion. Damage resulting from such misuse is not covered under warranty.*



## APPLE AIRTAG COMPATIBILITY

The PIVOT AirTag Socket conveniently and discreetly secures the Apple AirTag\* to ensure both your device and PIVOT case are trackable anytime, anywhere.

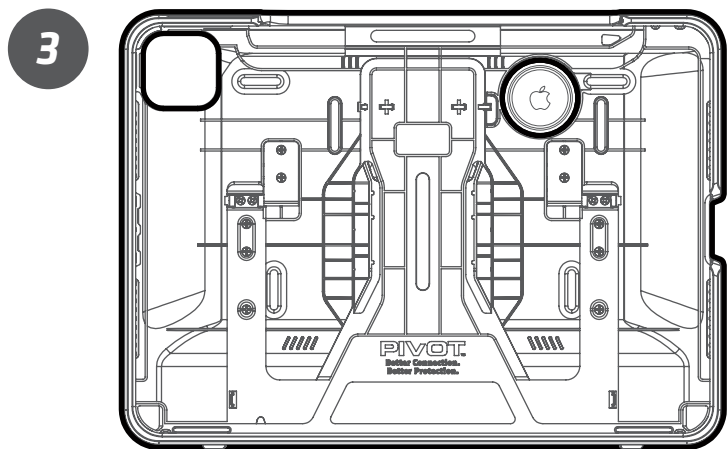
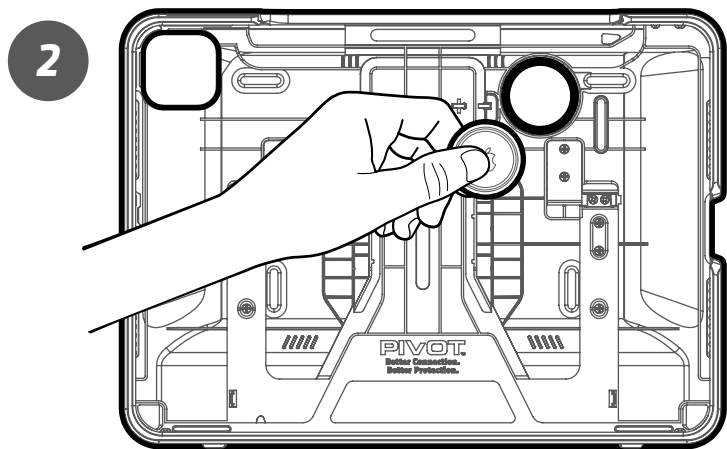
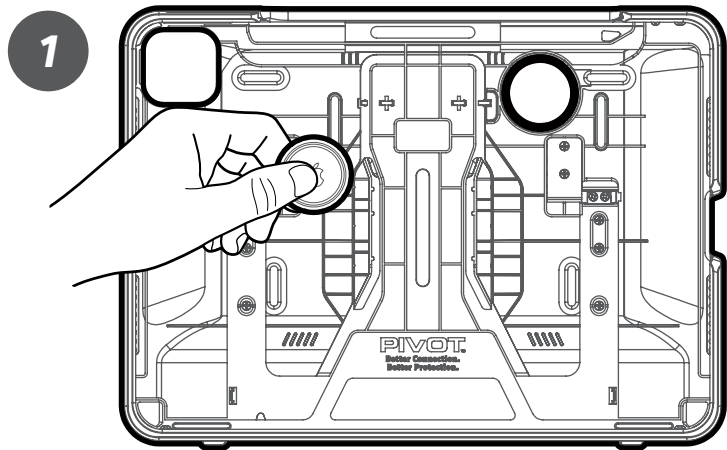
1. Place the empty A32A case on a flat surface, facing upward with camera turret in upper left corner as shown.

2. Place the Apple AirTag\* device into the provided AirTag Socket and gently press device into place as shown.

3. Congratulations! You have successfully installed the Apple AirTag with the PIVOT A32A. To pair with iPad, refer to Apple's AirTag setup instructions.

**\*** Apple AirTag not included. Confirm device manufacturer for compatibility.

**! Pro Tip!**  
Ensure the A32A case is empty (without device) before installing the Apple AirTag into the AirTag Socket.



## Stylus Support



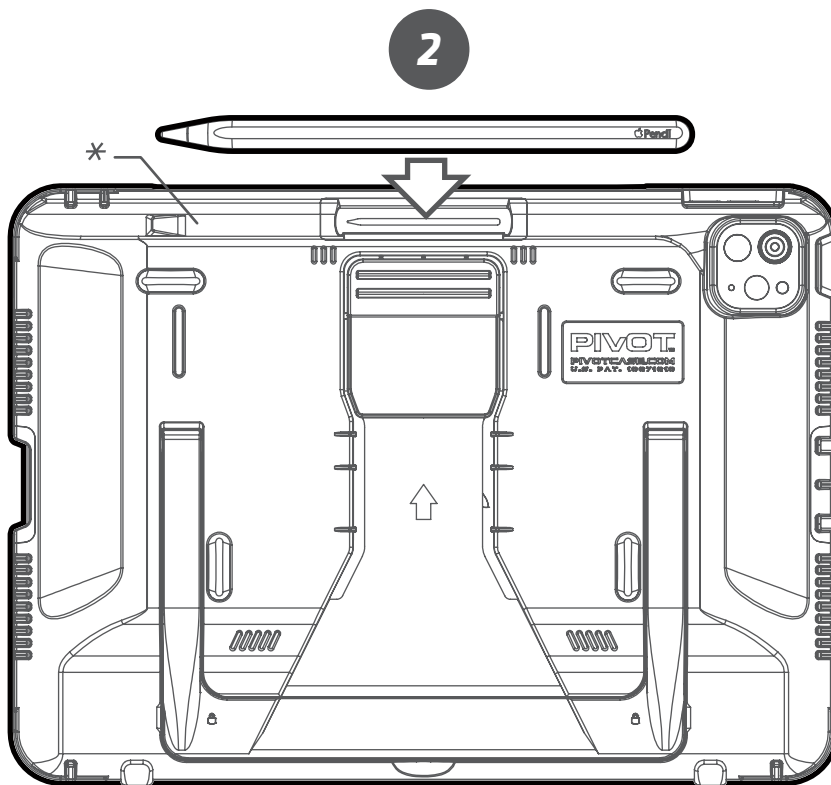
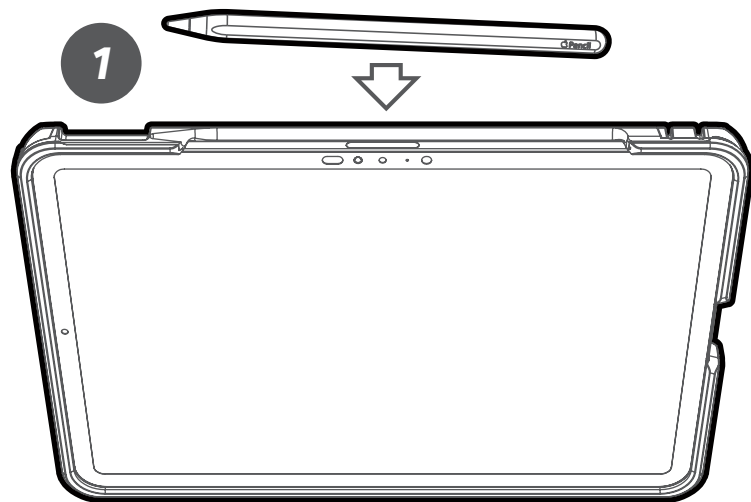
This case supports Apple Pencil Pro and Apple Pencil (USB-C) features and can hold other styluses of similar sizes. The following features collect and protect the Apple Pencil when not in use:

- 1.) PIVOT Pencil Edge
- 2.) PIVOT Pencil Grip

## Pencil Edge

The PIVOT Pencil Edge supports wireless pairing and charging by magnetically connecting the Apple Pencil as illustrated.

*Note: The Apple Pencil must be correctly connected in the orientation illustrated here for proper pairing and charging function and compatibility with the Screen Cover.*



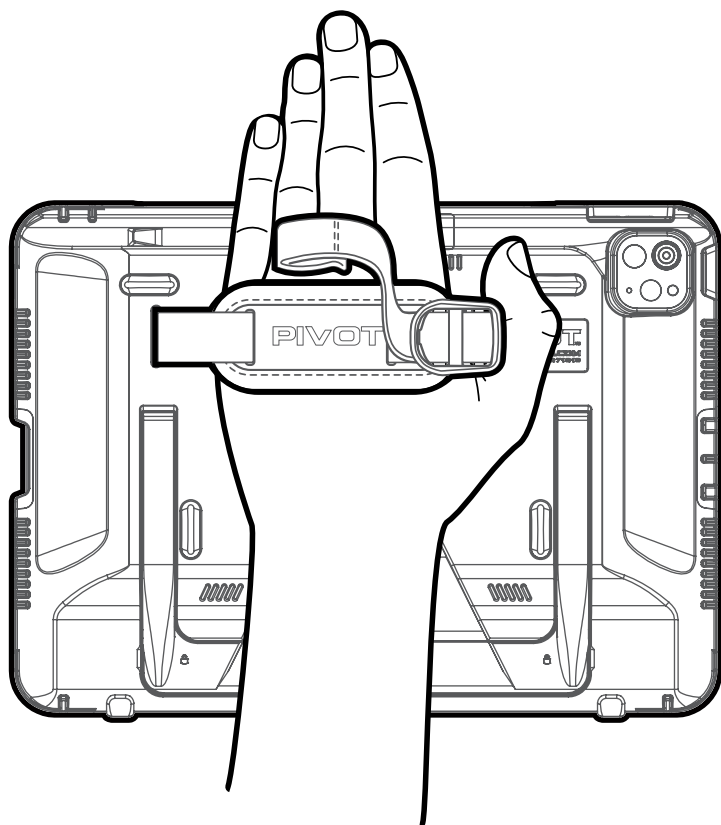
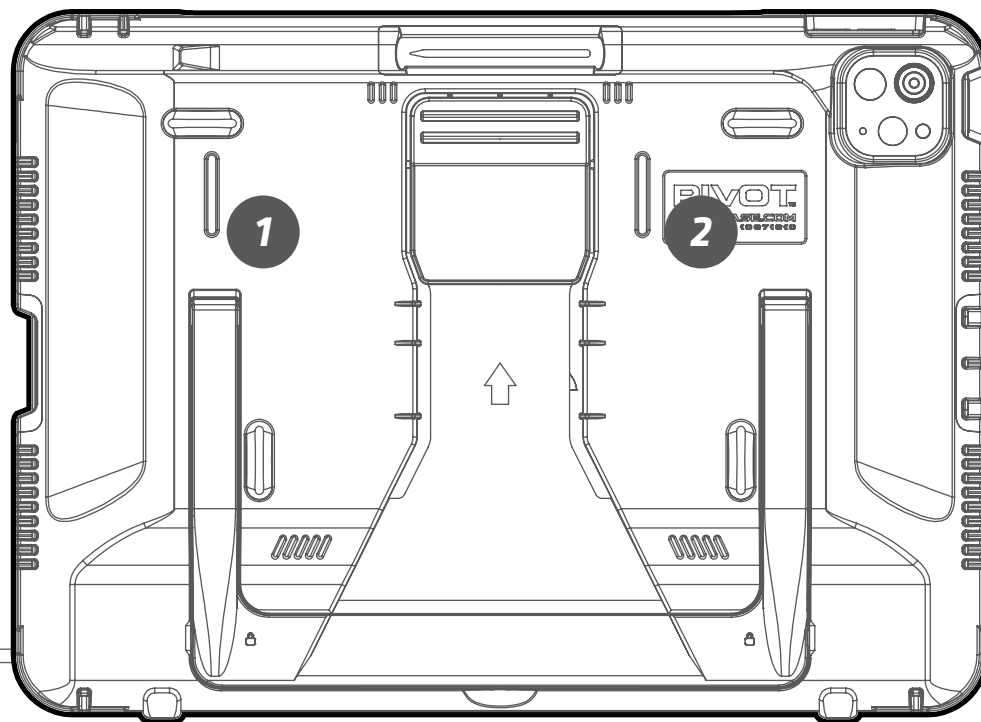
## Pencil Grip

The Apple Pencil and similarly sized styluses snap firmly into the PIVOT Pencil Grip for secure storage when correctly installed in the orientation illustrated.

The Pencil Tip Cradle\* helps prevent accidental release of the Apple Pencil.

### Accessory Slots

*This PIVOT case is compatible with select PIVOT accessories, such as the PIVOT Hand Strap. The Accessory Slots are located to the left and right of the clip with removable rubber inserts. Refer to the accessory product instructions for information on installation and removal of accessories.*



### Accessory Products

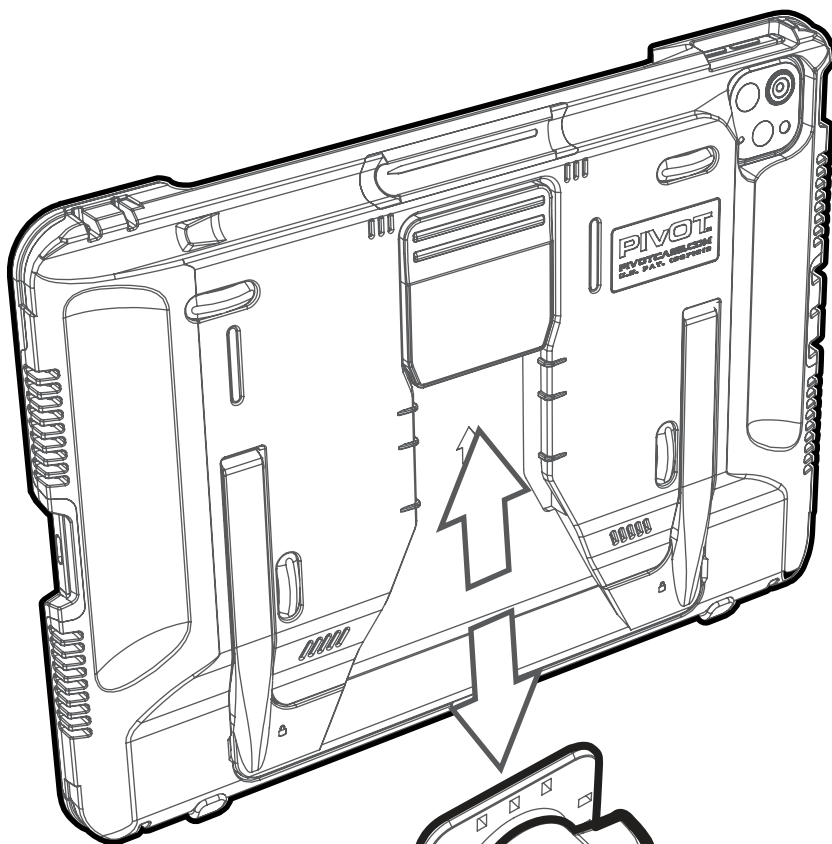
*Accessories are available for select cases featuring PIVOT Accessory Slots.*

*The PIVOT Hand Strap (sold separately) is illustrated here.*



### **Did You Know?**

*PIVOT's unique mounting systems are universal and interchangeable, ensuring your PIVOT case will securely connect to every standard PIVOT mount: past, present, and future.*

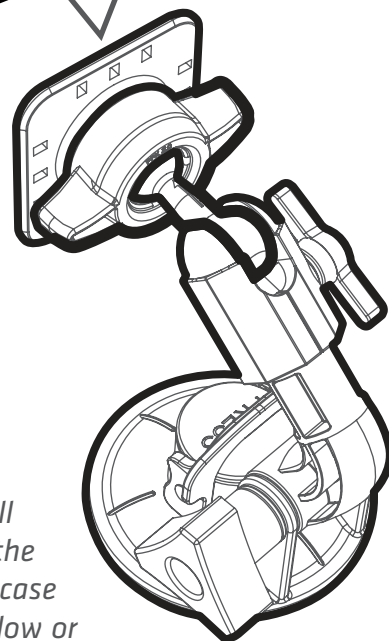


## Universal Mounts



*Your PIVOT case is compatible with a variety of patented PIVOT Mounting Systems. Before connecting your PIVOT case to the mount, secure the mount in its desired location and adjust it to the desired orientation and tension. Position the mounting plate to be parallel to the case during installation, then connect the case to the mount following the steps below:*

- 1. Position the PIVOT case above the mounting plate and ensure all corners of the mounting plate are below the widest opening of the mounting channel on the case body. If it is not possible to mount the case from above the mounting plate, rotate the case and install from below or the side.*
- 2. Slide the case mounting channel on to the mounting plate. The mounting plate will be guided into the case mounting channel until the clip engages the mounting plate, completing the connection with an audible "CLICK."*
- 3. Depress the PIVOT Clip and reverse the process above to disconnect the case from the mount.*



**WARNING!** *The mounting plate should slide smoothly into the case mounting channel with very little resistance. If you encounter resistance, the mounting plate may be misaligned. Do not force the case on to the mount or damage may occur. Gently remove the case from the mounting plate, confirm correct alignment, and reattempt installation.*

## Click! Connection

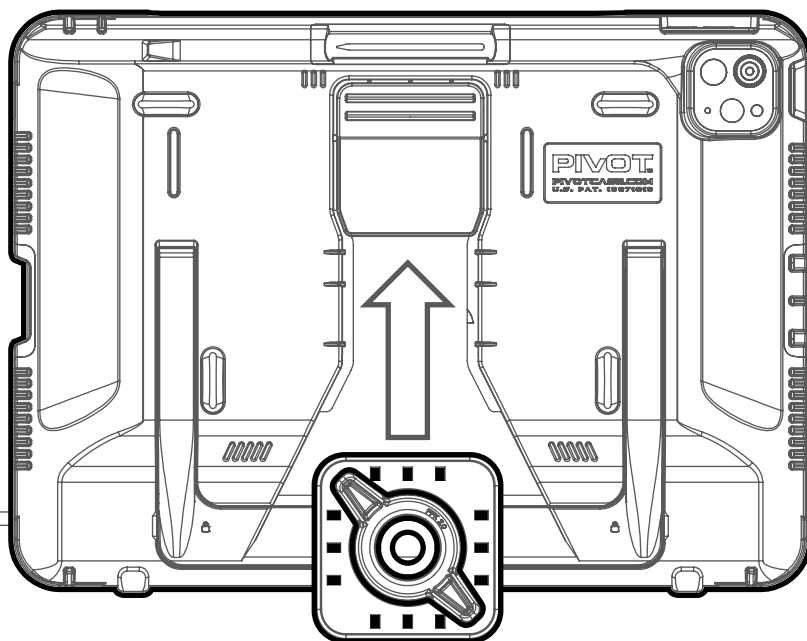


PIVOT's audible "Click!" engagement indicates the case is properly and securely connected to the mount. If there is no "Click!" during installation, the case may be misaligned, and you should reattempt installation.



### Pro Tip!

It is not necessary to depress the clip during install. If the clip is depressed and held in the release position, there will not be an audible "Click!" to confirm proper installation.



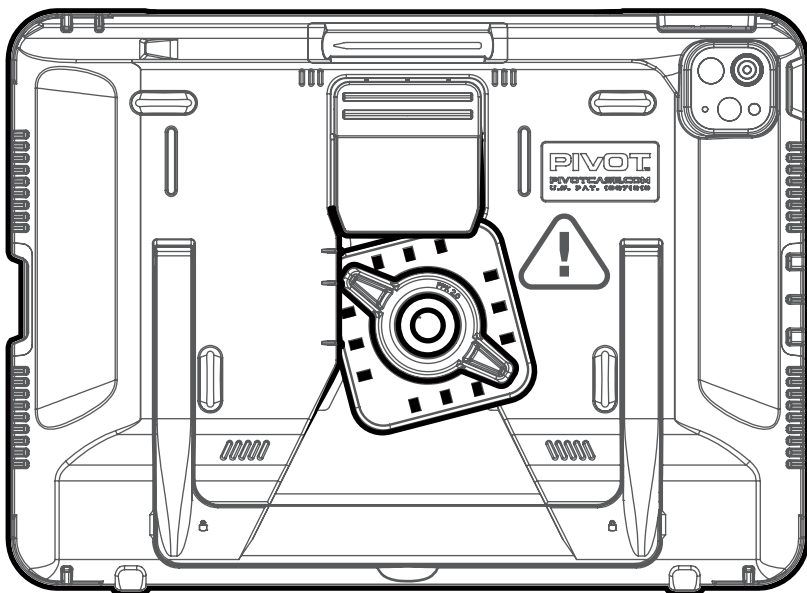
## Incorrect Mount Alignment

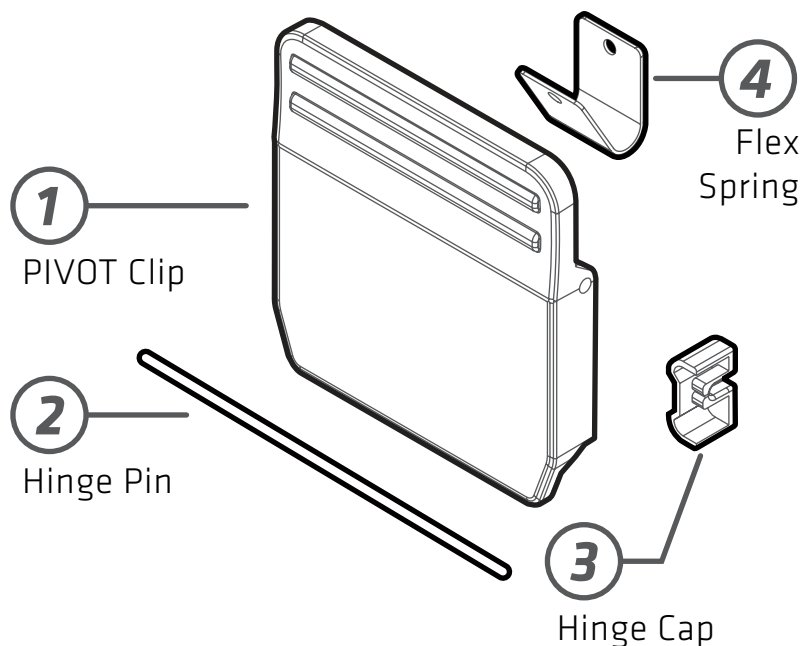
Shown below is an example of an incorrect alignment of the mounting plate and PIVOT case. The clip is not properly engaged with the mounting plate and is not holding the case in the locked position. The mounting plate is not fully inserted into the mounting channel and will not support the weight of the case and device.



### Pro Tip!

If you feel resistance on the mounting plate as it enters the mounting channel, you may be engaging the "speed bumps" along the outer edges. They are designed to provide tactile feedback, which indicates misalignment.





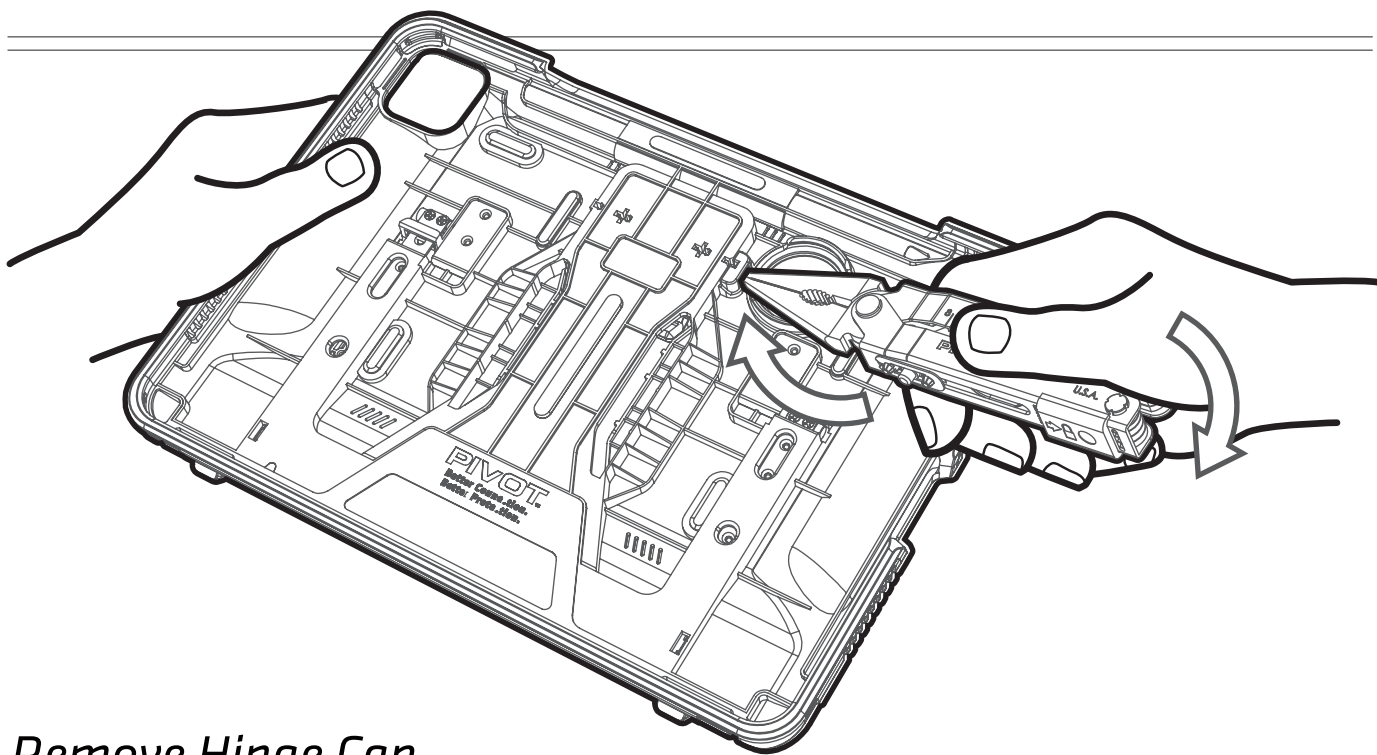
### Getting Started

Before beginning any clip replacement procedure, please ensure you have a compatible PIVOT Clip Kit. The PIVOT A32A case uses the PCK-2 Assembly, Gen 2.0. It is not compatible with older versions of the PIVOT clip.

#### Required:

1 Unit PCK-2 Assembly, Gen 2.0

- 1.) 1pc PIVOT Clip
- 2.) 1pc Hinge Pin
- 3.) 1pc Hinge Cap
- 4.) 1pc Flex Spring



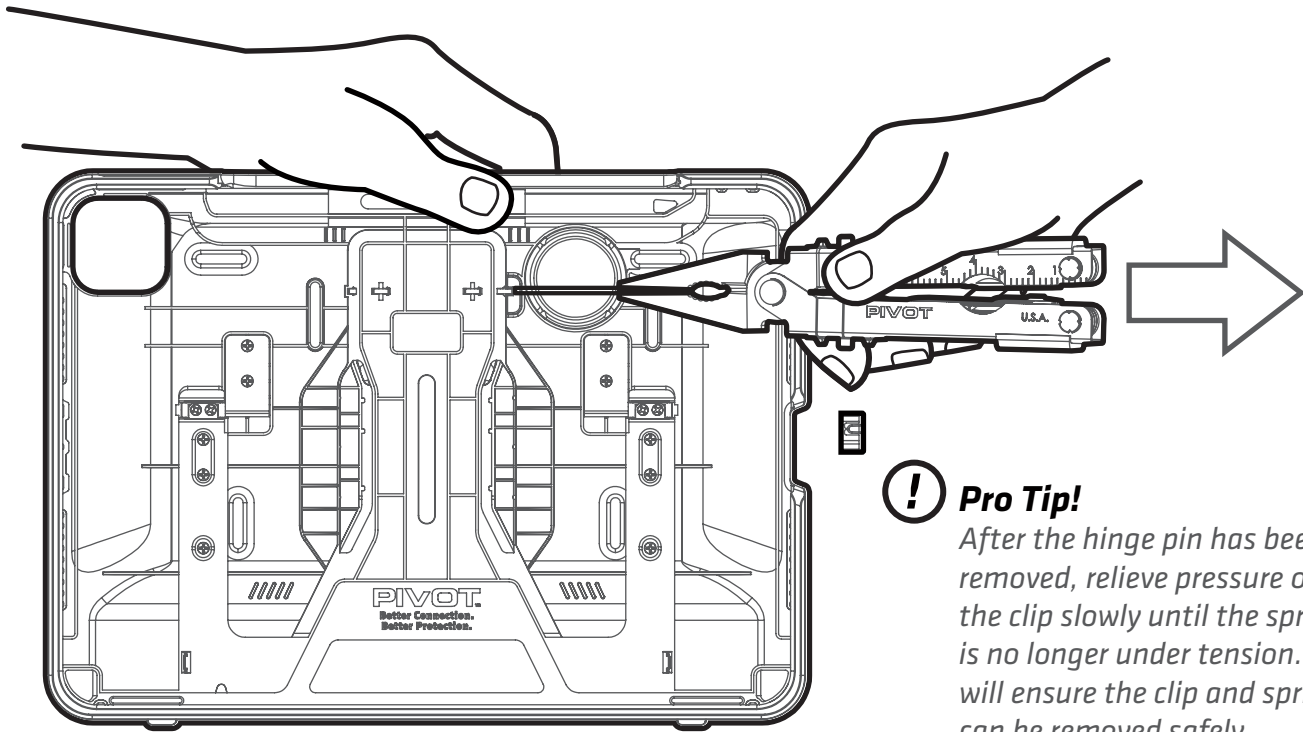
### Remove Hinge Cap

a) Remove device. Follow instructions on [PIVOTcase.com](http://PIVOTcase.com) for your case and device type.

b) Remove the hinge cap using the blunt tip of needle-nose pliers and mild leverage to pry the small cap off. There is a short flange on the edge of the cap for this purpose.

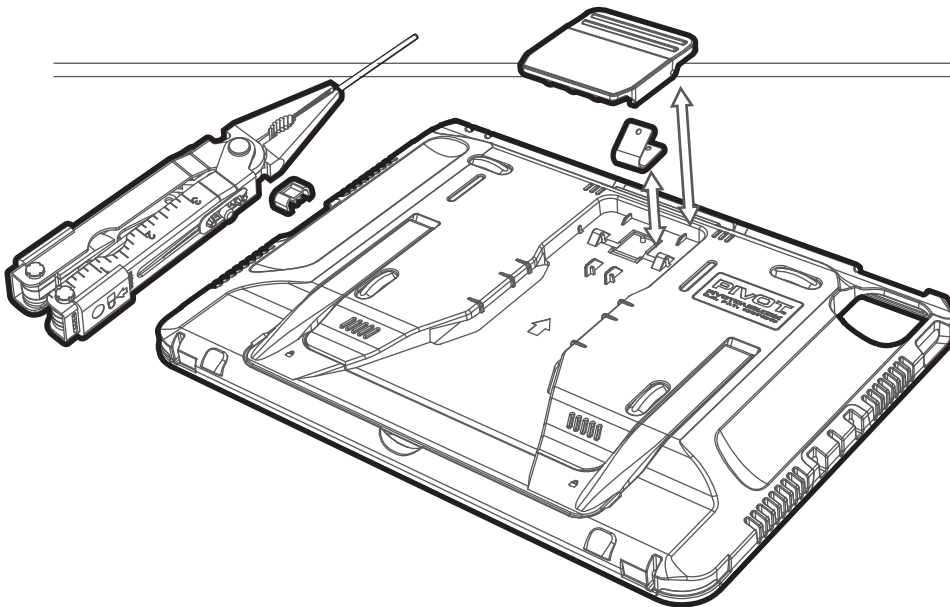
## Removing Hinge and Clip

- c) With one hand, hold the clip firmly against the case, apply even pressure to the clip.
- d) Using pliers with other hand, pull the hinge pin out. (Be careful, the clip is under spring tension.)
- e) Remove clip while holding the spring in place. Replace spring if necessary.



### **Pro Tip!**

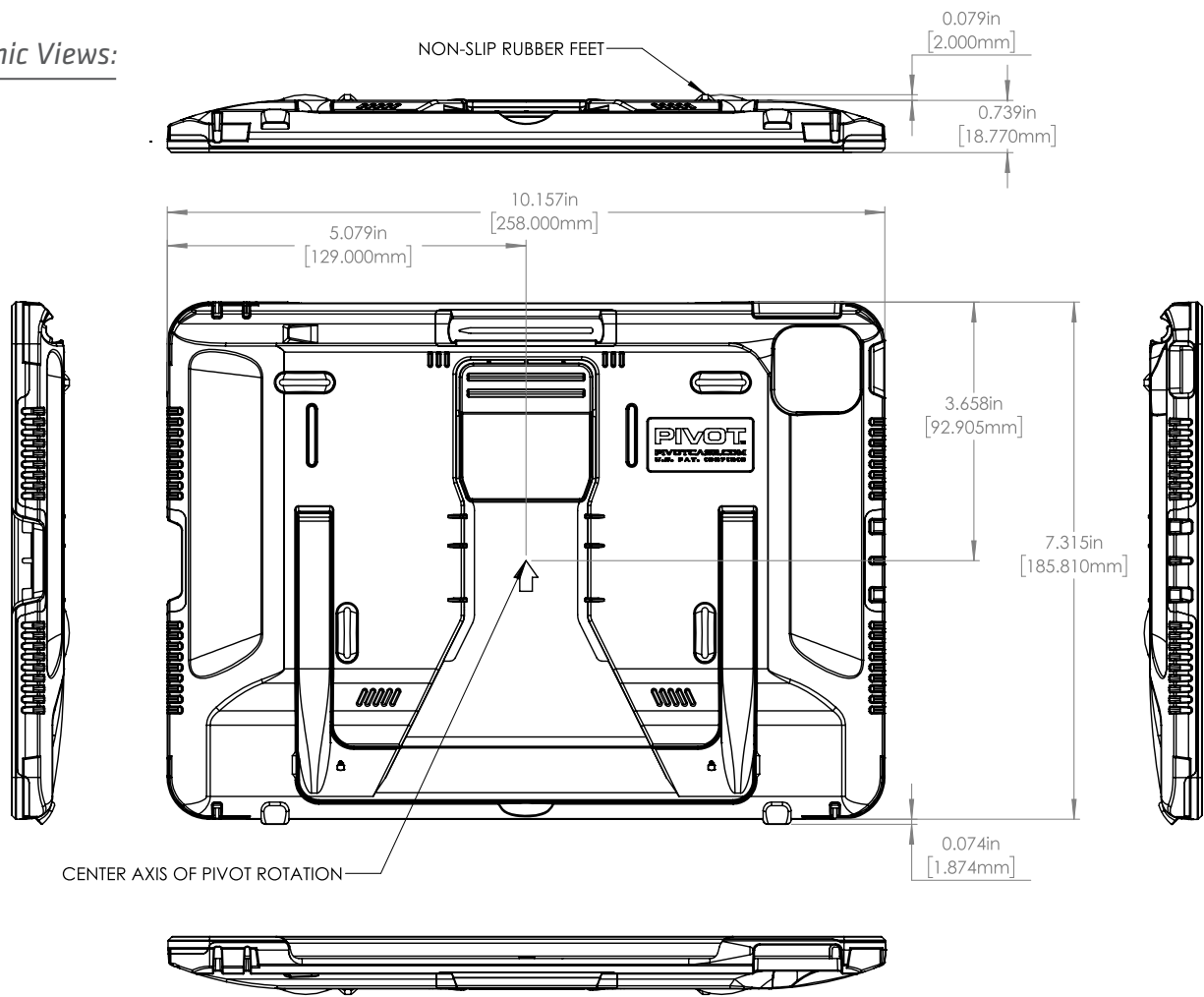
After the hinge pin has been removed, relieve pressure on the clip slowly until the spring is no longer under tension. This will ensure the clip and spring can be removed safely.



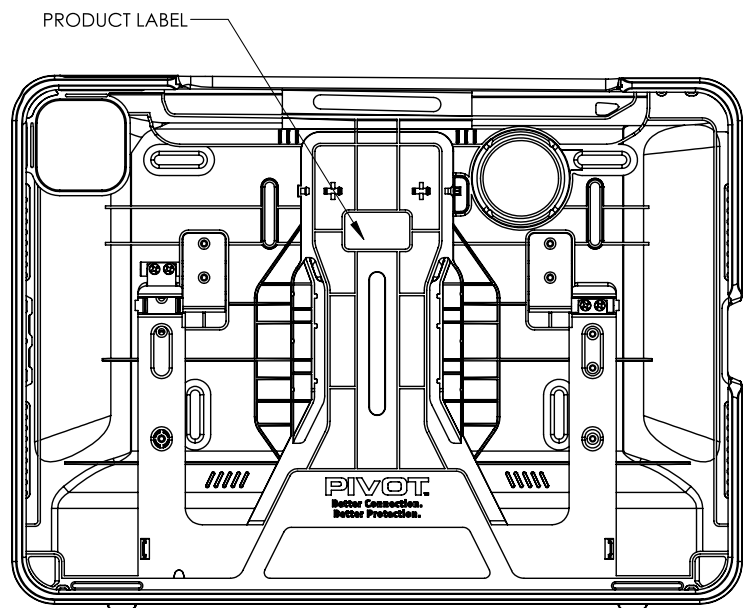
## Installing New Clip

- f) Install new clip, hold it down firmly while applying even pressure.
- g) Reinstall hinge pin, ensure it is inserted all the way.
- h) Replace hinge pin cap... DONE!

Orthographic Views:



Interior View:



# *Thank you.*

## Additional Information

*To learn more about your PIVOT case, please visit [pivotcase.com](http://pivotcase.com) for instructional videos, product support and additional information about PIVOT products. You'll find valuable online resources provided to enhance your user experience and see the complete line of PIVOT products.*

*Learn more at:*  
**PIVOTCASE.COM**

### **PIVOT SUPPORT**

*If you have questions please contact PIVOT Support.*



[www.pivotcase.com/support](http://www.pivotcase.com/support)



[sales@pivotcase.com](mailto:sales@pivotcase.com)



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*Making the **Case** for Aviation.*